

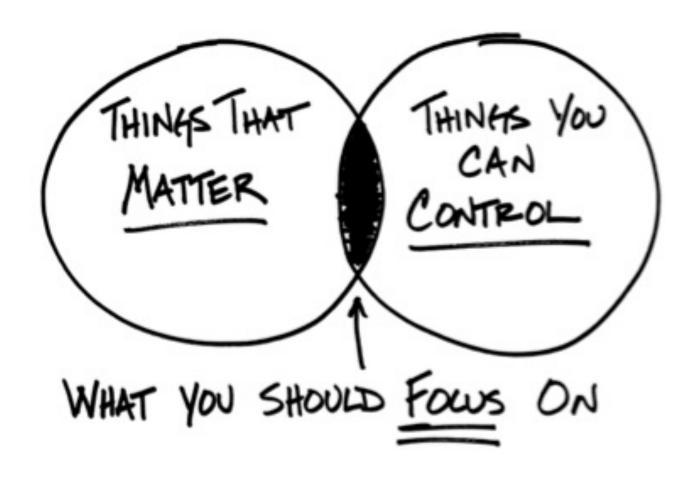
Principles for Informed Investment Management



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BEHAVIOR GAP



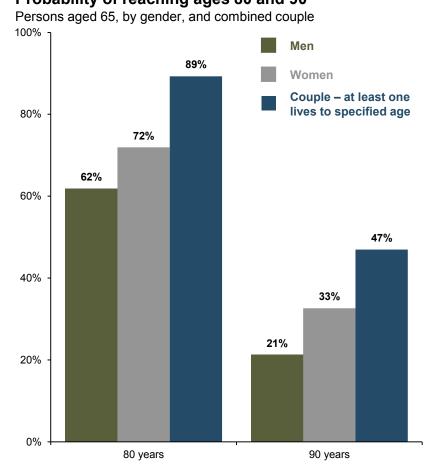
Principles for Informed Investment Management

- Plan on probably living a long time
- ☐ Cash isn't king and safety is costly
- Embrace the power of compounding markets
- Avoid mistakes with a sensible strategy
- □ Volatility is normal; manage your emotions
- ☐ Avoid market timing and stick with your plan
- ☐ Smart diversification keeps you in control

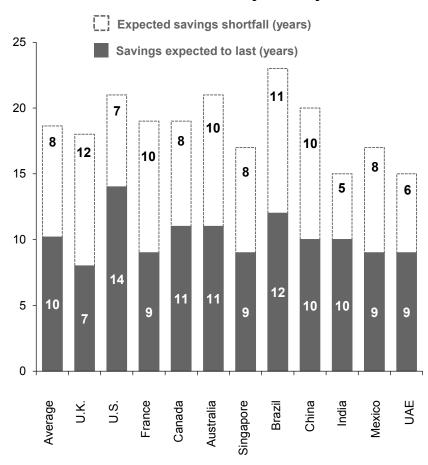


Plan on Probably Living a Long Time

Probability of reaching ages 80 and 90

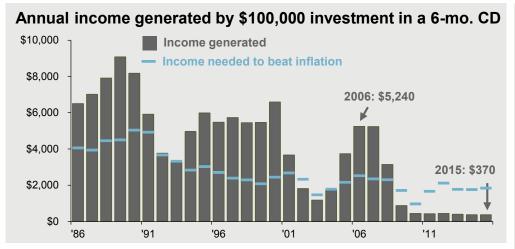


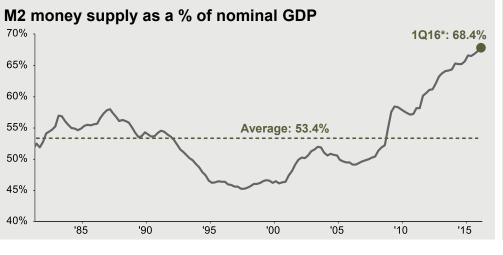
Perceived retirement shortfall by country



Investing principles

Cash isn't King and Safety is Costly





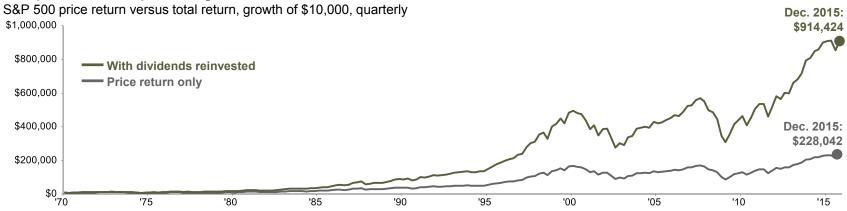
| Money supply component | USD billions | Weight in money supply |
|------------------------------|--------------|------------------------|
| M2-M1 | \$9,371 | 79.3% |
| Retail MMMFs | \$717 | 6.1% |
| Savings deposits | \$8,250 | 69.8% |
| Small time deposits | \$404 | 3.4% |
| Institutional MMMFs | \$1,753 | 14.8% |
| Cash in IRA & Keogh accounts | \$690 | 5.8% |
| Total | \$11,814 | 100.0% |

Investing principles

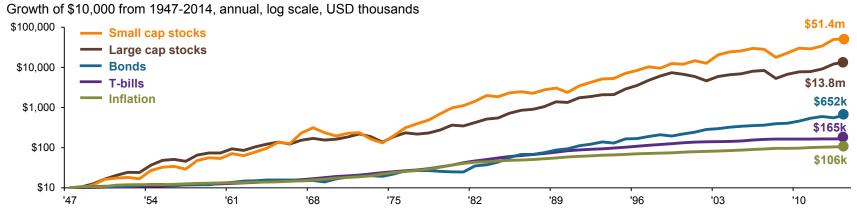
Source: FactSet, J. P. Morgan Asset Management; (Top left) Bankrate.com; (Bottom left and right) BEA, Federal Reserve, St. Louis Fed. All cash measures obtained from the Federal Reserve are latest available seasonally adjusted month averages. All numbers are in billions of U.S. dollars. Small denomination time deposits are those issued in amounts less than \$100,000. All IRA and Keogh account balances at commercial banks and thrift institutions are subtracted from small time deposits. Annual income is for illustrative purposes and is calculated based on the 6-month CD yield on average during each year and \$100,000 invested. IRA and Keogh account balances at money market mutual funds are subtracted from retail money funds. Past performance is not indicative of comparable future results. *J. P. Morgan Asset Management, Guide to the Markets – U.S. Data are as of March 31, 2016.

Embrace the Power of Compounding Markets

The power of compounding



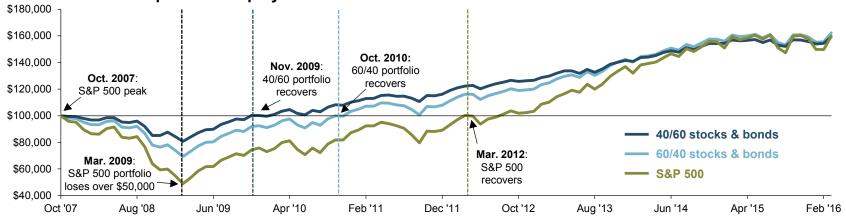
Major asset classes versus inflation



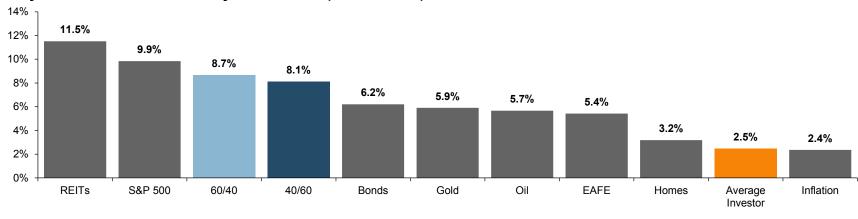
Investing principles

Avoid Mistakes with a Sensible Strategy

Portfolio returns: Equities vs. equity and fixed income blend



20-year annualized returns by asset class (1995 – 2014)



Investing principles

Source: J. P. Morgan Asset Management; (Top) Barclays, FactSet, Standard & Poor's (Bottom) Dalbar Inc. Indexes used are as follows: REITS: NAREIT Equity REIT Index, EAFE: MSCI EAFE, Oil: WTI Index, Bonds: Barclays U.S. Aggregate Index, Homes: median sale price of existing single-family homes, Gold: USD/troy oz, Inflation: CPI. 60/40: A balanced portfolio with 60% invested in S&P 500 Index and 40% invested in high quality U.S. fixed income, represented by the Barclays U.S. Aggregate Index. The portfolio is rebalanced annually. Average asset allocation investor return is based on an analysis by Dalbar Inc., which utilizes the net of aggregate mutual fund sales, redemptions and exchanges each month as a measure of investor behavior. Returns are annualized (and total return where applicable) and represent the 20-year period ending 12/31/14 to match Dalbar's most recent analysis.



Avoid Mistakes with a Sensible Strategy (part 2)

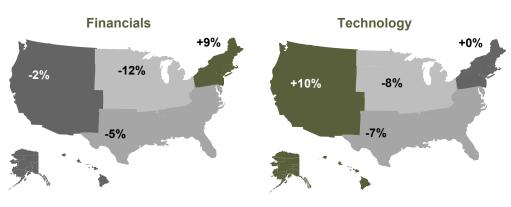
Investment universe & U.S. investors

Percentage of total net assets, 2014

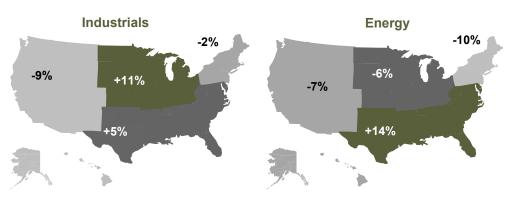
U.S. Global 100% 90% 26% 80% 70% 64% 78% 60% 50% 40% 74% 30% 20% 36% 22% 10% 0% Global GDP Global stock & bond U.S. investor markets* allocation**

Investor allocation by region

Likelihood of owning stocks in an industry vs. national average***



% +/- National Average



Source: Openfolio, IMF, ICI, J.P. Morgan Asset Management.

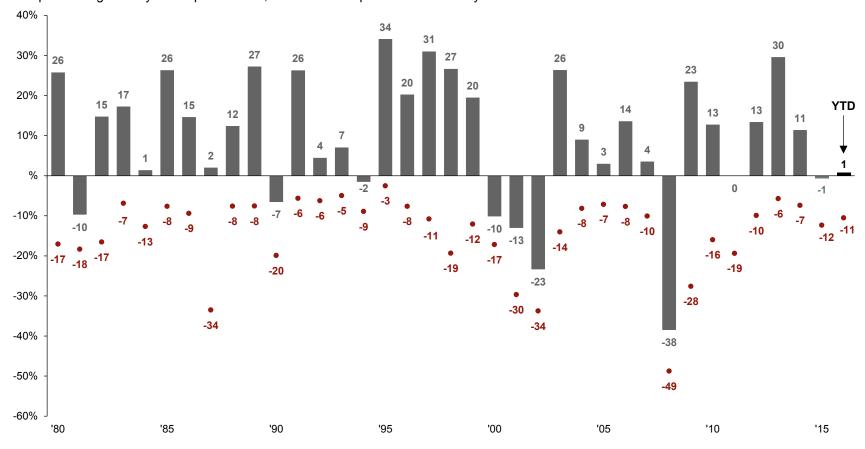
*Global stock and bond markets data are as of 2013. **U.S. investor allocation is the total value of investments in global or domestic equity mutual funds and ETFs. ***Investor allocation by region is based on data collected by Openfolio. Average sector allocations at the national level are determined by looking at the sector allocations of over 20,000 brokerage accounts, and taking a simple average. Portfolio allocations are then evaluated on a regional basis, and the regional averages are compared to the national average to highlight any investor biases. Further details can be found on www.openfolio.com.



Volatility is Normal; Manage your Emotions

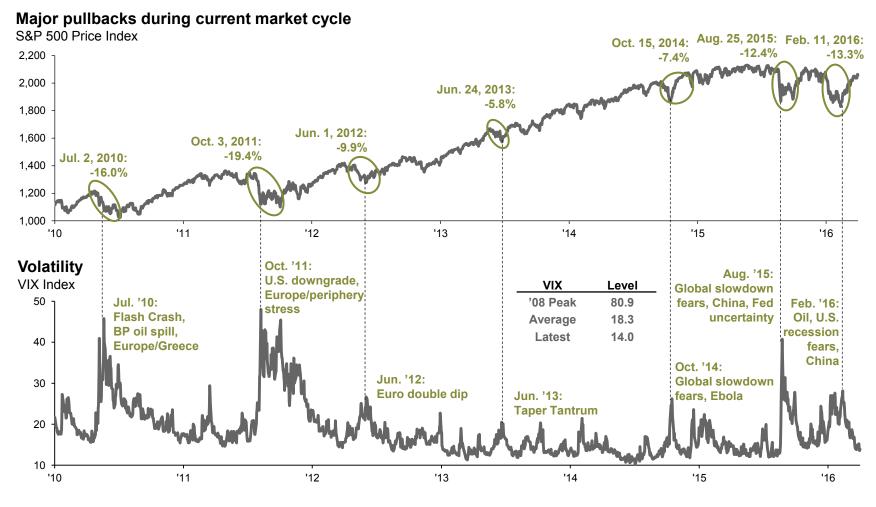
S&P 500 intra-year declines vs. calendar year returns

Despite average intra-year drops of 14.2%, annual returns positive in 27 of 36 years





Volatility is Normal; Manage your Emotions (part 2)

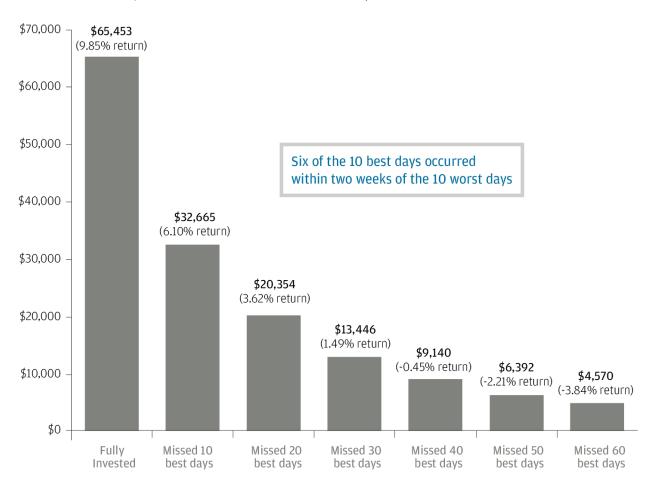




Avoid Market Timing and Stick with your Plan

Returns of S&P 500

Performance of a \$10,000 investment between January 3, 1995 and December 31, 2014



PLAN TO STAY INVESTED

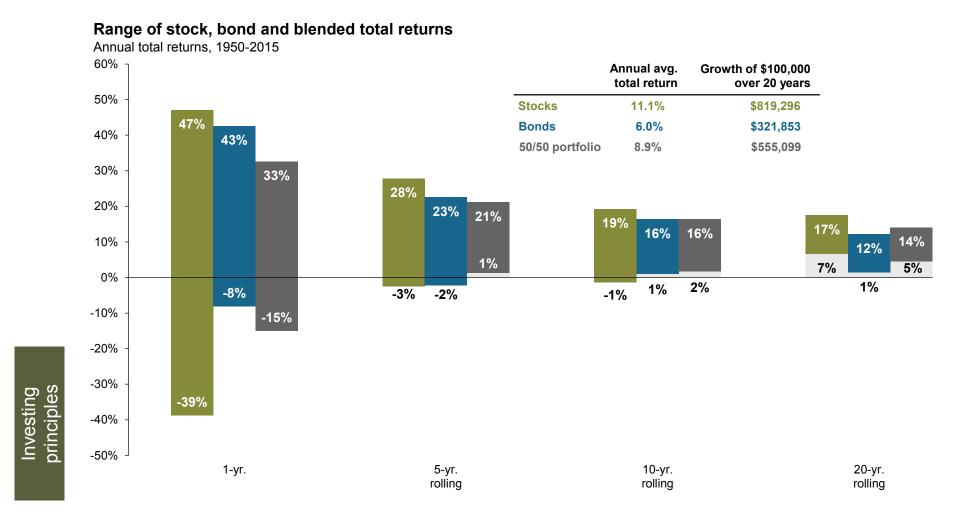
Trying to time the market is extremely difficult to do consistently. Market lows often result in emotional decision making. Investing for the long term while managing volatility can result in a better retirement outcome.

This chart is for illustrative purposes only and does not represent the performance of any investment or group of investments.

Source: Prepared by J.P. Morgan Asset Management using data from Lipper. 20-year annualized returns are based on the S&P 500 Total Return Index, an unmanaged, capitalization-weighted index that measures the performance of 500 large capitalization domestic stocks representing all major industries. Past performance is not indicative of future returns. An individual cannot invest directly in an index. Data as of December 31, 2014.



Avoid Market Timing and Stick with your Plan (part 2)



Source: Barclays, FactSet, Federal Reserve, Robert Shiller, Strategas/Ibbotson, J. P. Morgan Asset Management. Returns shown are based on calendar year returns from 1950 to 2015. Stocks represent the S&P 500 Shiller Composit and Bonds represent Strategas/Ibbotson for periods from 1950 to 1980 and Barclays Aggregate after index inception in 1980. Growth of \$100,000 is based on annual average total returns from 1950 to 2015.

Smart Diversification Keeps you in Control

| 2000 | 2001 | 2002 | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | YTD | 2000 - | - 2015 Vol. |
|------------------|-----------------|----------------|-----------------|-----------------|----------------|-----------------|-----------------|-----------------|-----------------|-----------------|------------------|-----------------|----------------|-------------------|-----------------|---------------|-----------------|-----------------|
| 2000 | 2001 | 2002 | | 2004 | | 2006 | | | | 2010 | 2011 | 2012 | | 2014 | 2015 | עוז | Ann. | |
| Comdty. | REITs | Comdty. | E M E quity | REITs | E M E quity | REITs | E M E quity | Fixed Income | E M E quity | REITs | REITs | REITs | S mall Cap | REITs | REITs | REITs | REITs | E M E quity |
| 3 1.8 % | 13.9% | 25.9% | 56.3% | 3 1. 6 % | 34.5% | 35.1% | 39.8% | 5.2% | 79.0% | 27.9% | 8.3% | 19.7% | 38.8% | 28.0% | 2.8% | 5.8% | 12.0% | 25.4% |
| REITs | Fixed | Fixed | S mall | E M | Comdty. | E M | Comdty. | Cash | High | S mall | Fixed | High | Large | Large | Large | E M | High | REITs |
| | Income | Income | Cap | Equity | , | Equity | | | Y ie ld | Cap | Income | Y ie ld | Cap | Cap | Cap | Equity | Y ie ld | |
| 26.4% | 8.4% | 10.3% | 47.3% | 26.0% | 21.4% | 32.6% | 16.2% | 1.8% | 59.4% | 26.9% | 7.8% | 19.6% | 32.4% | 13.7% | 1.4% | 5.8% | 7.9% | 22.0% |
| Fixed Income | Cash | High Yield | DM Equity | D M Equity | D M Equity | DM Equity | DM Equity | Alloc. | D M Equity | E M E quity | High Yield | E M E quity | D M E quity | Fixed Income | Fixed Income | High Yield | S mall Cap | S mall Cap |
| 11.6% | 4.1% | 4.1% | 39.2% | 20.7% | 14.0% | 26.9% | 11.6% | - 25 4% | 32.5% | 19.2% | 3.1% | 18.6% | 23.3% | 6.0% | 0.5% | 4.1% | 6.6% | 21.2% |
| Cash | S mall | REITS | REITS | S mall | REITs | Small | Asset | High | REITs | Comdty. | Large | DM | Asset | Asset | Cash | F ix e d | E M | DM |
| | Сар | | | Сар | | Сар | Amoc. | Y ie la | | • | Сар | Equity | Aloc. | Allec. | | Income | Equity | Equity |
| 6.1% | 2.5% | 3.8% | 37.1% | 18.3% | 12.2% | 18.4% | 7.1% | -26.9% | 28.0% | 16.8% | 2.1% | 17.9% | /14.9% | 5.2% | 0.0% | 3.0% | 5.9% | 19.6% |
| High Yield | High Yield | Cash | High Yield | High Yield | Asset | Large / | Fixed Income | S mall Cap | S mall Cap | Large Cap | Cash | S mall Cap | High Yield | S mall Cap | DM Equity | Large Cap | Asset Alloc. | Comdty. |
| 1.0% | 2.3% | 1.7% | 32.4% | 13.2% | 8.1% | 15.8% | 7.0% | -33.8% | 27.2% | 15 . 1% | 0.1% | 16.3% | 7.3% | 4.9% | - 0.4% | 1.3% | 5.7% | 18.7% |
| Asset | E M | Asset | Large | Asset | Large | A s s e t | Large | Comdty. | Large | High | A o s e t | Large | REITS | Cash | Asset | Asset | Fixed | Large |
| Alloc. | Equity | ATTOC. | Сар | Alloc. | Сар | Alloc. | Сар | • | Сар | Y ie ld | Alloc. | C a p | | | Alfoc. | Alloc. | Income | Сар |
| 0.0% | -2.4% | -5.9% | 28.7% | 12.8% | 4.9% | 15.3% | 5.5% | -35.6% | 26.5% | 14.8% | -0.7% | 16.0% | 2.9% | 0.0% | - 2.0% | 1.3% | 5.4% | 16.7% |
| S mall Cap | Asset Alloc. | E M E quity | Asset Agoc. | Large Cap | S mall Cap | High Yield | Cash | Large Cap | Asset Anoc. | Asset | S mall Cap | Asset Alloc. | Cash | High Yield | High Yield | Comdty. | Large Cap | High Yield |
| - 3.0% | -3.9% | - 6.0% | 26.3% | 10.9% | 4.6% | 13.7% | 4.8% | - 37.0% | 25.0% | 13.3% | -4.2% | 12.2% | 0.0% | 0.0% | - 2.7% | 0.4% | 4.1% | 11.5% |
| Large | Large | DM | Comden | Comde | High | Cook | High | DEITA | Comde | DM | DM | Fixed | Fixed | E M | S mall | Cook | DM | Asset |
| Сар | Сар | Equity | Comdty. | Comdty. | Y ie ld | Cash | Y ie ld | REITs | Comdty. | Equity | Equity | Income | Income | Equity | Сар | Cash | Equity | Alloc. |
| - 9.1% | - 11.9% | - 15 . 7 % | 23.9% | 9.1% | 3.6% | 4.8% | 3.2% | - 37.7% | 18.9% | 8.2% | - 11.7 % | 4.2% | - 2.0% | - 1.8% | - 4.4% | 0.1% | 2.8% | 11.2% |
| D M E q u ity | Comdty. | S mall Cap | Fixed Income | Fixed Income | Cash | Fixed Income | S mall Cap | D M E quity | Fixed Income | Fixed Income | Comdty. | Cash | E M E quity | D M E q u it y | E M E quity | S mall Cap | Cash | Fixed Income |
| - 14.0% | - 19.5% | - 20.5% | 4.1% | 4.3% | 3.0% | 4.3% | - 1.6 % | - 43.1% | 5.9% | 6.5% | - 13.3% | 0.1% | - 2.3% | - 4.5% | - 14 . 6 % | - 1.5% | 1.8% | 3.4% |
| E M | DM | Large | | | Fixed | | | E M | | | E M | | | | | DM | | |
| Equity | Equity | Cap | Cash | Cash | Income | Comdty. | REITs | Equity | Cash | Cash | Equity | Comdty. | Comdty. | Comdty. | Comdty. | E quity | Comdty. | Cash |
| -30.6% | - 21.2% | - 22.1% | 1.0% | 1.2% | 2.4% | 2.1% | - 15 . 7 % | -53.2% | 0.1% | 0.1% | - 18.2% | - 1.1% | - 9.5% | - 17 . 0 % | -24.7% | - 2.9% | 0.8% | 1.0% |

Investing principles

Source: Barclays, Bloomberg, FactSet, MSCI, NAREIT, Russell, Standard & Poor's, J.P. Morgan Asset Management. Large cap: S&P 500, Small cap: Russell 2000, EM Equity: MSCI EME, DM Equity: MSCI EAFE, Comdty: Bloomberg Commodity Index, High Yield: Barclays Global HY Index, Fixed Income: Barclays Aggregate, REITs: NAREIT Equity REIT Index. The "Asset Allocation" portfolio assumes the following weights: 25% in the S&P 500, 10% in the Russell 2000, 15% in the MSCI EAFE, 5% in the MSCI EME, 25% in the Barclays Aggregate, 5% in the Barclays 1-3m Treasury, 5% in the Barclays Global High Yield Index, 5% in the Bloomberg Commodity Index and 5% in the NAREIT Equity REIT Index. Balanced portfolio assumes annual rebalancing. Annualized (Ann.) return and volatility (Vol.) represents period of 12/31/99 – 12/31/15. Please see disclosure page at end for index definitions. All data represents total return for stated period. Past performance is not indicative of future returns.



Index Definitions and Disclosure

CLARITY. COMMITMENT. CONFIDENCE.

Indexes are unmanaged and an individual cannot invest directly in an index. Index returns do not include fees or expenses.

The **S&P 500 Index** is widely regarded as the best single gauge of the U.S. equities market. This world-renowned index includes a representative sample of 500 leading companies in leading industries of the U.S. economy. Although the S&P 500 Index focuses on the large cap segment of the market, with approximately 75% coverage of U.S. equities, it is also an ideal proxy for the total market. An investor cannot invest directly in an index.

The **S&P MidCap 400 Index** tracks a diverse basket of medium-sized U.S. firms. A mid cap stock is broadly defined as a company with a market capitalization ranging from about \$2 billion to \$10 billion.

The **S&P SmallCap 600 Index** invests in a basket of small cap equities. A small cap company is generally defined as a stock with a market capitalization between \$300 million and \$2 billion.

The **Russell 2000 Index**® measures the performance of the 2,000 smallest companies in the Russell 3000 Index.

The MSCI® EAFE (Europe, Australia, Far East) Net Index is recognized as the pre-eminent benchmark in the United States to measure international equity performance. It comprises 21 MSCI country indexes, representing the developed markets outside of North America.

The MSCI Emerging Markets Index^{5M} is a free float-adjusted market capitalization index that is designed to measure equity market performance in the global emerging markets. As of June 2007, the MSCI Emerging Markets Index consisted of the following 25 emerging market country indices: Argentina, Brazil, Chile, China, Colombia, Czech Republic, Egypt, Hungary, India, Indonesia, Israel, Jordan, Korea, Malaysia, Mexico, Morocco, Pakistan, Peru, Philippines, Poland, Russia, South Africa, Taiwan, Thailand and Turkey.

The **CS/Tremont Equity Market Neutral Index** takes both long and short positions in stocks with the aim of minimizing exposure to the systematic risk of the market (i.e., a beta of zero).

*Market Neutral returns for November 2008 are estimates by J.P. Morgan Funds Market Strategy and are based on a December 8, 2008 published estimate for November returns by CS/Tremont in which the Market Neutral returns were estimated to be +0.85% (with 69% of all CS/Tremont constituents having reported return data). Presumed to be excluded from the November return are three funds, which were later marked to \$0 by CS/Tremont in connection with the Bernard Madoff scandal. J.P. Morgan Funds believes this distortion is not an accurate representation of returns in the category. CS/Tremont later published a finalized November return of -40.56% for the month, reflecting this mark-down. CS/Tremont assumes no responsibility for these estimates.

The **NCREIF Property Index** is a quarterly time series composite total rate of return measure of investment performance of a very large pool of individual commercial real estate properties acquired in the private market for investment purposes only. All properties in the NPI have been acquired, at least in part, on behalf of tax-exempt institutional investors — the great majority being pension funds. As such, all properties are held in a fiduciary environment.

The **FTSE NAREIT EQUITY REIT Index** is designed to provide the most comprehensive assessment of overall industry performance and includes all tax-qualified real estate investment trusts (REITs) that are listed on the NYSE, the American Stock Exchange or the NASDAQ National Market List.

The **Barclays Capital U.S. Aggregate Index** represents securities that are SEC-registered, taxable and dollar denominated. The index covers the U.S. investment-grade fixed rate bond market, with index components for government and corporate securities, mortgage pass-through securities and asset-backed securities. These major sectors are subdivided into more specific indexes that are calculated and reported on a regular basis.

The HFRI Equity Market Neutral Index is an equally weighted performance index. The HFRI is broken down into 33 different categories by strategy. The strategy of this index seeks to profit by exploiting inefficiencies between related equity securities, neutralizing exposure to market risk by combining long and short positions. In many cases, portfolios are structured to be market, industry, sector and dollar neutral. One example of this strategy is to build portfolios made up of long positions in the strongest companies in several industries and take corresponding short positions in those showing signs of weakness. Due to the mutual agreements with the hedge fund managers listed in the HFRI database, the index is not at liberty to disclose the particular funds behind this index.

The Merrill Lynch Global Government Index tracks the performance of investment-grade sovereign debt publicly issued and denominated in the issuer's own domestic market and currency. In order to qualify for inclusion in the Index, a country (i) must be an OECD member; (ii) must have an investment-grade foreign currency long-term sovereign debt rating (based on an average of Moody's S&P and Fitch); (iii) must have \$50 billion (USD equivalent) outstanding face value of Index qualifying debt (i.e., after imposing constituent level filters on amount outstanding, remaining term to maturity, etc.) to enter the Index; (iv) must have at least \$25 billion (USD equivalent) in outstanding face value of Index qualifying debt in order to remain in the Index; (v) must be available to foreign investors; and (vi) must have at least one readily available, transparent price source for its securities.

The Merrill Lynch U.S. High Yield Index tracks the performance of US dollar-denominated below-investment-grade corporate debt publicly issued in the U.S. domestic market. Qualifying securities must have a below-investment-grade rating (based on an average of Moody's, S&P and Fitch) and an investment-grade-rated country of risk (based on an average of Moody's, S&P and Fitch foreign currency long-term sovereign debt ratings).

The **Dow Jones Industrial Average** measures the stock performance of 30 leading blue-chip U.S. companies.

The **Bloomberg Commodity Index** is composed of futures contracts on physical commodities and represents twenty two separate commodities traded on U.S. exchanges, with the exception of aluminum, nickel, and zinc.

Disclosure: Professional Financial Strategies, Inc. is an investment adviser registered with the Securities and Exchange Commission, and independently associated with Charles Schwab & Co., TIAA and Dimensional Fund Advisors LP.

A current Firm Brochure and Supplement are available by calling 585.218.9080 or emailing paulhill@professionalfinancial.com.

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Second Opinion Service

In these volatile times, you probably know a friend, family member or colleague who may have a complicated situation, or who wonders whether they have the right financial advisor, or who just needs help, but doesn't get it. That's not uncommon. Studies suggest that over 80 percent of affluent investors would value a second opinion.*

In order to help those you care about achieve their financial goals, we have created our complimentary **Second Opinion Service**. We're pleased to offer your friends, family and colleagues the same expertise and guidance that you've come to expect as a valued client of Professional Financial.

Professional Financial works with successful professionals and retirees, acting as their personal chief financial officer–meeting financial challenges, freeing them from many serious concerns. We integrate financial planning, investment management, and relationship consulting into a personalized process for each family.

We steward wealth through a consultative process, helping families make informed decisions around preserving wealth, mitigating taxes, transferring wealth to heirs, protecting assets from unjust loss, and making a difference through charitable giving. We employ a comprehensive approach to better understand our client's deepest needs, values and goals.

Founded in 1993, Professional Financial is an independent fee-only registered investment advisor staffed with Certified Financial Planners.™ Professional memberships include: Financial Planning Association, American Institute of CPAs, Institute of Chartered Management Accountants, and National Association of Accountants.

| WEALTH MANAGEMENT CONSULTING PROCESS | | | | | | | | | |
|--------------------------------------|-----------------------------------|---------------------------|------------------------|---------------------------------|--|--|--|--|--|
| Step 1 | Step 2 | Step 3 | Step 4 | Step 5 | | | | | |
| Discovery meeting | Investment planning meeting | Mutual commitment meeting | Organizational meeting | Regular progress meetings | | | | | |

*Source: Russ Alan Prince and David A. Geracioti, Cultivating the Middle-Class Millionaire, 2005



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Working with a team that redefines wealth management

Ask ten investors to define wealth management. Rather, ask ten typical "wealth managers" to do so. You'll almost certainly get ten different answers, and most replies will primarily focus only on investing. As a client of Professional Financial, however, you benefit from a team of CFPs® with a network of specialists having a clear and comprehensive vision of true wealth management.

Our consultative process

At Professional Financial we approach each new engagement with a time-tested, collaborative process. This allows us to have an open dialogue with you so we can learn about your values and goals. This proven process enables us to work with you to tailor a plan that helps you meet your essential goals. As a valued client, you'll recognize each of the five steps below. As part of our **Second Opinion Service**, we offer a portion of our consultative service, complimentary, to you friends, family and colleagues.

What to expect from the Second Opinion Service

We will meet with your friends, family and colleagues for a discovery meeting and then invite them back for an investment planning meeting. Hopefully, we can confirm whether they are on track to achieve their goals with their existing financial providers. If appropriate, however, we'll suggest ways we can help, including recommending another qualified advisor if we're not a good fit for them. Either way, your family and friends will receive a Total Client Profile and a detailed analysis of their current investment portfolio and planning strategy—a value that may be in excess of \$5,000.

SECOND OPINION SERVICE

Step 1

Step 2

Discovery meeting

Investment planning meeting

CONSULTATIVE WEALTH MANAGEMENT

INVESTMENT MANAGEMENT

- Wealth preservation
- Goal monitoring
- Risk analysis
- Portfolio structuring
- Manager due diligence
- Performance evaluation

ADVANCED PLANNING

 Wealth enhancement, including cash flow, tax minimization, and liability management

- Wealth transfer
- Wealth protection
- Charitable giving

RELATIONSHIP CONSULTING

- Regularly scheduled calls, reviews and in-person meetings
- Network of specialists, including accounting, tax, actuarial, legal, insurance and financial resources



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Let us help you help those you care about. Contact us today.

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Kam-Lin "Katherine" Hill, CFP® Vice President | Wealth Consultant

www.ProfessionalFinancial.com





Disclosure: Professional Financial Strategies, Inc. is an investment adviser registered with the Securities and Exchange Commission, and independently associated with Charles Schwab & Co., TIAA and Dimensional Fund Advisors LP.

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Investing involves risks such as fluctuating values and potential loss of investment principal. Past performance may not be indicative of future results. Indexes used for benchmarking purposes are not available for direct investment; therefore, their performance does not reflect the expenses associated with the management of an actual portfolio. Diversification does not insure a profit or protect against loss in a declining market. Moreover, no investor should assume that future performance of any specific investment, investment strategy, or product directly or indirectly referred to in any general informational materials, will be profitable or equal any corresponding indicated historical performance level(s). Different types of investments involve varying degrees of risk, and there can be no assurance that any specific investment will either be suitable for a client's retirement portfolio.



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